

Our message to clients

You may have seen the recent news about a possible offer made to acquire Hargreaves Lansdown and you can read all of the details [here](#).

From our inception over 40 years ago, Hargreaves Lansdown's number one priority has always been our clients and serving you well.

That remains the case today and we will continue our relentless focus on ensuring we provide the best possible client service and experience, with a programme of continuous improvement so we are always evolving and providing what our clients need.

While regulatory restrictions mean we are limited in how much detail we can share at this time, the following information should help to answer the questions you may have.

What does this mean for me as a client?

- As always, our focus remains on you, our clients.
- We remain as committed today to our clients as we always have been, with a relentless focus on ensuring we provide the best possible client service and experience. It's important to understand that this possible offer doesn't have any impact on how your assets are held or managed and there is no change to the security of your assets.
- Nor are we planning any changes to any of our products, services, or to your investments and cash on our platform.
- You can read more in this article '[How safe is your investment?](#)'
- On the specific details in relation to the possible offer, you can find these in the announcements made by HL and the consortium on our website under 'Investor Relations' and '[Possible Offer to HL](#)'.
- Any further updates from time to time can be found on our website under 'Investor Relations' and '[Possible offer for HL](#)'.

What happens to my investments or other assets on the platform, either today or in future?

- This possible offer doesn't have any impact on how your assets are held or managed and there is no change to the security of your assets.
- As a UK-based company, the UK regulatory regime has clear rules on the security of client assets.
- In addition, the entity which holds client assets (HL Nominee) is segregated from the business and the liabilities of the business.

- All client money is held by us on trust and is segregated from our own funds in accordance with the FCA's client money rules and guidance.
- You can read more in this article '[How safe is your investment?](#)'

I'm a client and a shareholder, will I get to vote / how can I express my views?

- You can find all relevant information in the consortium and HL announcements on our website under 'Investor Relations' and '[Possible offer for HL](#)'.
- As of today, no firm offer has been made.
- Any further updates from time to time can be found on our website under 'Investor Relations' and '[Possible offer for HL](#)'.